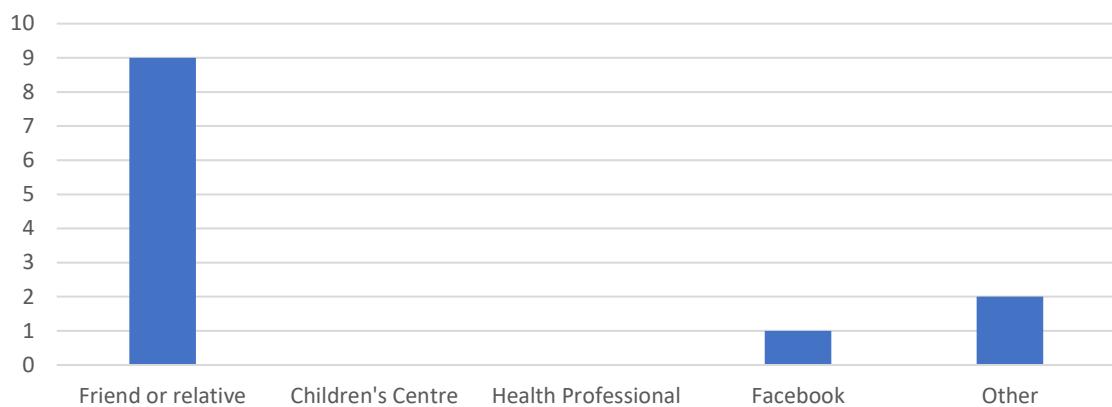


Sunflower Family Group Survey Autumn 2018

As part of the GAPA's ongoing improvement and development this survey was carefully put together so it could be a useful part of this process. It was decided that the survey would be given out to the parent/carers who use the Sunflower Family Group, which is currently the only group that GAPA run for children aged 0 – 4years. We decided to not ask for names to allow parents/carers to be as open and honest so we could gain a true insight in to how the service meets their and their child's needs.

How did you first find out about Sunflower Family Group?

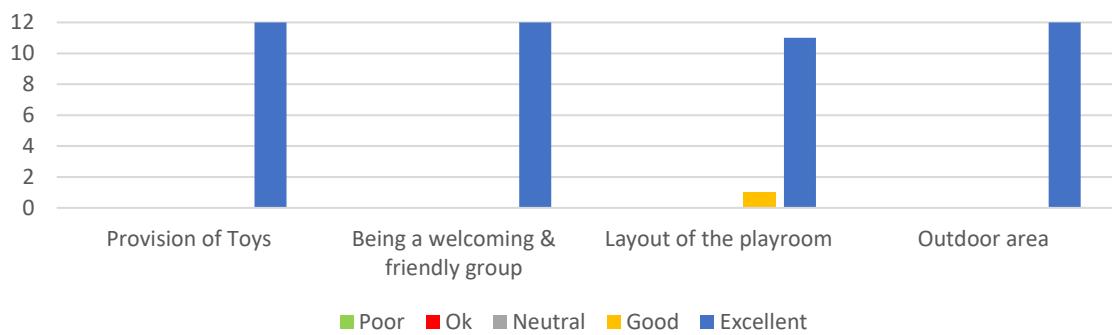


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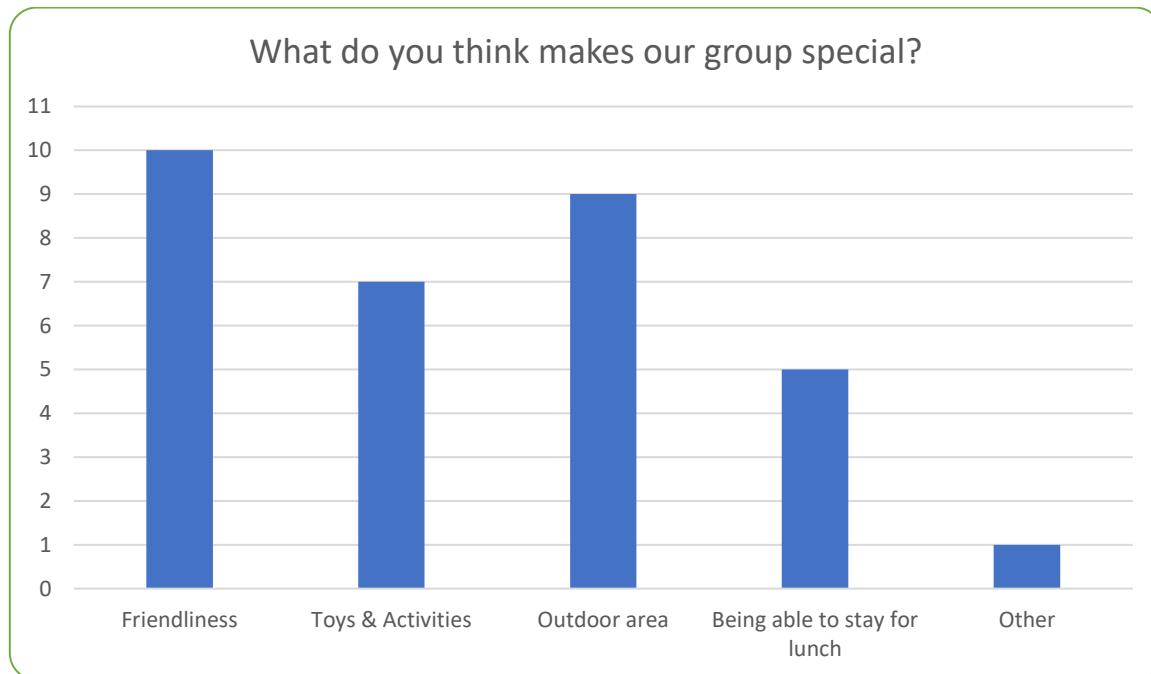
- I came as a child
- I used to run it

The reputation of the GAPA has always been important and something we have tried hard to protect and with 75% of all people surveyed coming through recommendation from friends and family we must continue to keep this up and remember that the people we work with are the key to a busy service. After the withdrawal of the Sure Start funding in September 2015 the 0 – 4 year service has gone from fulltime to us only offering one group per week. Looking at the responses I think that getting information to the Children's Centre and Health Visitors etc has stopped and is something we need to look at. **Action** - Leaflets will be taken down to the Children's Centre advertising the service.

Please let us know how well we are doing in the following areas



Even though the group only runs on a Wednesday morning a lot of planning goes into the set up and the staff work hard to ensure that the room is well resourced and that we offer different activities each week. We try to meet all areas of the EYFS and cater for all ages. This is difficult when you don't know who is coming but by the responses, we must be getting it about right. Having held consultation in the past and working with parents for such a long time we understand how difficult it can be for parents to come to a group for the first time. We ensure that everyone is greeted at the door and given a warm welcome and find that because of our relaxed friendly atmosphere all new people are instantly made to feel at ease and integrated quickly in to the group. **Action** - The only action is to keep on top of the planning and to ensure staff continue to plan and prepare for the group.

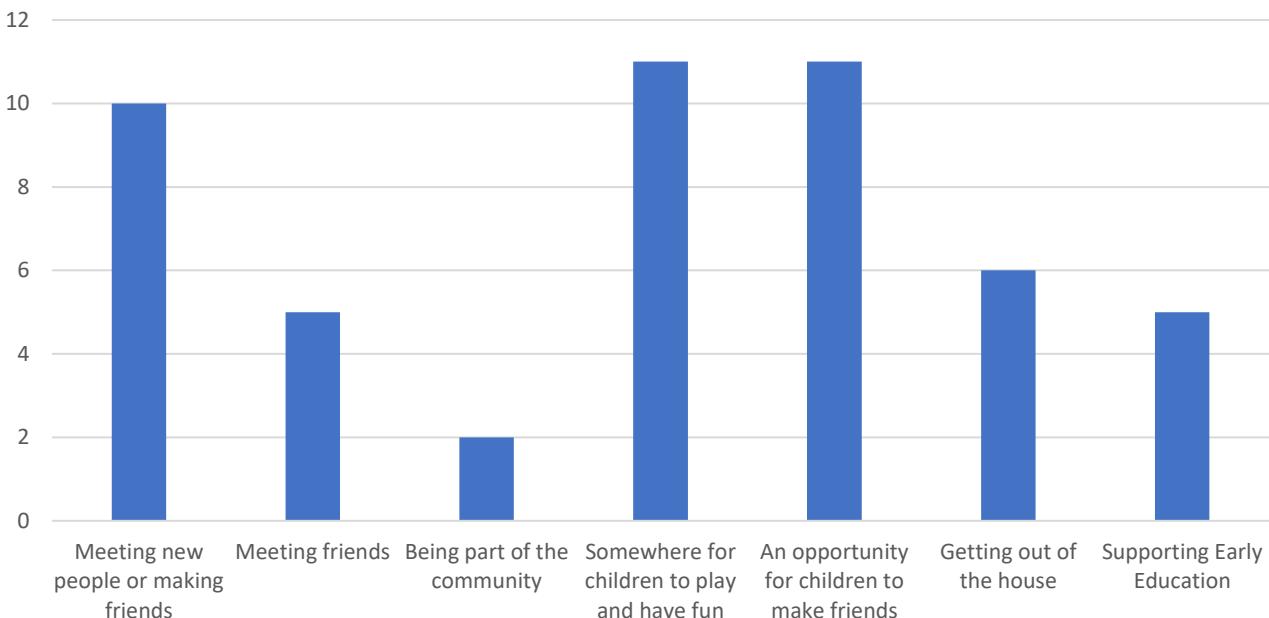


Other:

- Variety of activities and great outdoor space

Friendliness of the group seems to be a strong theme across the survey and one we are very proud of, if people are happy and are happy playing alongside their children it is so good for the health and well being of everyone. We are so lucky having the outdoor area, which we do use in all weathers, as it helps to make our group unique. Some parents stay for lunch with their children after the group, we are able to offer a home cooked selection which is affordable. This is a great social occasion that allows us to all sit down at tables and enjoy good food and great company. **Action** - The action needed is to continue to provide a friendly service that has a good selection of toys, activities and lots of outdoor play.

What are your reasons for visiting Sunflower Family Group?

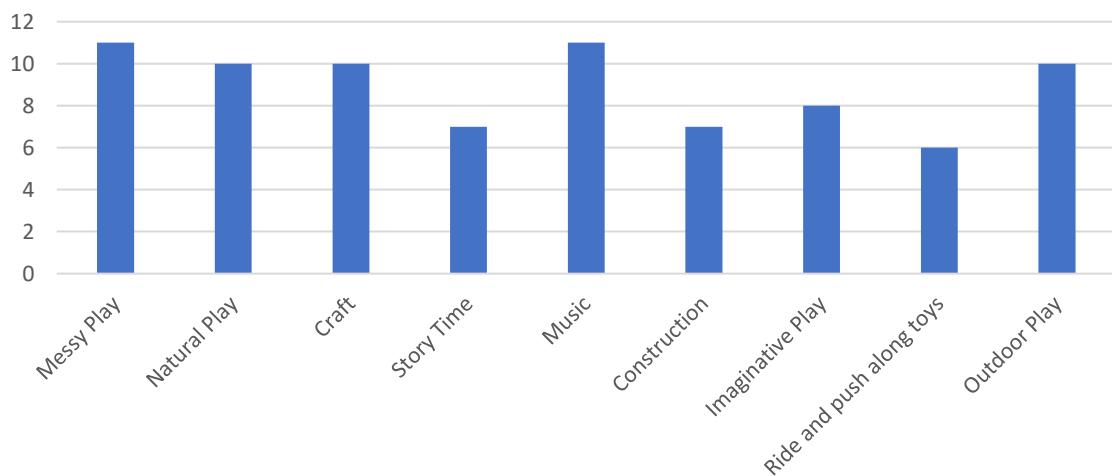


Other:

- Best group in Gainsborough

It is interesting to see why people come to the group as for some even leaving the house can be a big deal and one full of stress and anxiety. Parenting is a difficult job that leaves some parents feeling tired, stressed and alone. As a result, parents often feel cut off from the world around them. When parents are disconnected from the family, friends and activities they once enjoyed they need to keep themselves healthy and able to nurture their children. Being part of Sunflower Group enables parents to make connections and meet people that may be feeling and thinking the same. It is important to us that parents are receiving the support they need by feeling part of a group, making friends as this will have a positive impact on their children. **Action** – Continue to offer a welcoming group that encourages mutual support and enables people to play alongside each other helping to build bonds and friendships.

What activities do you look for in a group?



The Sunflower group offers a whole range of equipment and resources that ensures children's learning and development is promoted through risk taking, fun, stimulating play-based activities. Parents indicated that they look for a group that offers a wide range of activities which I feel we manage to cover in each session. **Action** – Continue to plan groups to meet all areas of learning using the indoor and outdoor areas of GAPA.

We then asked the parents if they had any thoughts or ideas to help us to improve our group?

- The meals are a great thing
- To restart another day for the Sunflower would be great

Any other comments or suggestions

- The trips at Christmas etc would be great to do for just Sunflower to get on
- Love the group for how welcoming the staff are
- We love Sunflower Group, thank you for everything
- My first time coming and so far, I'm impressed with the lay out and friendliness of the staff